

Go Rentals[®]

Flexible technology solutions for agile businesses.



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Please note, this document serves as a company brochure, designed to showcase our diverse range of products and services. It should not be construed as a quote, proposal, or a set of terms and conditions. As we strive to continuously improve our offerings, our terms may vary over time. Clients are therefore advised to thoroughly read the terms and conditions associated with any written quote, as certain products or services highlighted in this brochure may not apply to your chosen solution.

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Imagine having access to any technology your business needs, exactly when you need it – It just makes sense





Welcome to Go Rentals!

With over two decades of innovation, Go Rentals has been your proven partner for seamless technology rentals. We were founded with a clear mission: to make IT accessible, affordable, and hassle-free for businesses of all sizes.

In today's fast-paced world, business agility is essential, and we believe that no company should be hindered by investing in quickly depreciating assets.

At Go Rentals, our commitment is simple: we go the extra mile for you, providing tailored technology solutions to empower your success.

Discover the Go Rentals difference and embark on a journey with a trusted partner. Your technology needs, simplified and supported by our expertise."

Our lifecycle of Solutions

We've got just the solutions to rocket your business to success.

Our rentals give you the capabilities of a cost-effective supercharged IT hardware department, from procurement to support and logistics – while you focus on growing your business.



Our Solutions



Long Term Rentals



Access the latest tech for your business, keeping it for as long as needed while reducing your IT spend. From maintenance to insurance, logistics and upgrades, we've got you covered, allowing you to fix your costs and focus on business success. Simplify your journey with our lifecycle rental solutions!

Short Term Rentals



Got a temporary need for tech? A project, an event, training, or a sudden burst of workload, perhaps? No worries. Our Short-Term Rentals gets you the tech you need with all the expertise to make it happen! From IT hardware right through to Audio Visual equipment from as short as 1 day, delivered, set up, supported and collected!

Go Care



It's like having your own tech concierge. Curveballs like spilled coffee and burglaries can be a real pain when your staff need to just get on with business, but they're no match for our Go Care! GoCare includes support, logistics and theft and damage cover that swoop in to untangle your problems, leaving you free to focus on your business.

Dispose-IT



The ultimate worry-free farewell for your tech. Technology has a life cycle, and we service every stage of it. With our Dispose-IT business unit, we take on the complex logistics, risk management, data destruction, and environmental compliance involved in saying goodbye to your old tech gear. We handle it all so you can stay stress-free. Plus, we offer buyback options for your IT assets to help you recover value.



COMPUTERLAB

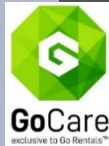
At Go Rentals, we believe technology can be a great equalizer and we're passionate about using it to uplift communities. Our Computerlab initiative is the beating heart of our drive to make a difference. We repurpose tech from our rentals and generous donations, morphing them into fully-equipped computer labs for schools and communities that could really benefit from a digital boost. This isn't a profit game, it's our way of giving back. Each business interaction you have with us fuels Computerlab's progress, but should you feel inspired to contribute more – be it through partnering with a school, donating tech, or offering services – we're all ears. Together, we can spark change, one computer lab at a time. More details below.

Long-Term Rentals

Welcome to Go Rentals' long-term solutions! Our Long-Term rental solutions provide you with top-tier tech when you need it, where you need it. And the best part? Our world-class support is part of the package. So you can get back to the stuff that really matters - like growing your business!

Long-Term Rentals High-Tech Without the High Costs

Looking for a technology finance option and the latest tech? With Go Rentals, it is more than a mere transaction. We don't just hand you the hardware and wave you off into the sunset. We're your tech partner – and we bundle in our special care. With Go Rentals, you can tap into a full suite of solutions whenever you need them. So, go ahead, finance your IT hardware with us.



Device-as-a-Service (DaaS) Full managed IT hardware

We all know handling a heap of laptops and desktops ...well, is not so much fun. Enter Go Rentals' Device-as-a-Service (DaaS) model, your new best friend in the world of tech management – a super-charged full-maintenance rental. We love to handle all the nitty-gritty - procurement, deployment, device management, maintenance, insurance and even disposal – all within a single, predictable price per device.



Why to love long-term rentals with Go

01

Cost Effective

Ditch the upfront costs and enjoy predictable, monthly expenditures. And did we mention our all-inclusive hardware management costs?

02

Flexible

Your business changes, and your tech should too. Our plans are as flexible as a gymnast, ready to adapt to your business needs.

03

Latest Tech

Stay ahead of the competition with the newest tech on the block. We're constantly updating our inventory to keep you at the top of your game.

04

Simplified IT Management

With DaaS, we handle the whole device life cycle, from start to finish. Think of us as your backstage crew.

05

Guaranteed Service & Uptime

Our GoCare solution is your personal 5-star tech concierge. It's like having access to support, maintenance, upgrades, logistics, and damage control around the clock. We're dedicated to keeping you up and running, and help you cut down on those pesky IT management costs.

06

Theft and Damage Cover

Bad stuff happens, but there's no need to press pause. Forget about lengthy claims and waiting for payouts. We ensure swift action to get you back in the saddle quickly because that's what partners do.



Leaders in Business IT Hardware Solutions



Your Partners in growth



Short-Term Rentals

Embarking on a new project? Hosting an event?
Need to make a splash with a promotion?

Step right into the world of Go Rentals' short-term tech solutions, where we've got the tech, the know-how, and the speed to get you what you need.



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Short Term Rentals



Think of our Short Term Rentals as the department store of tech rentals, stocking everything from IT equipment, TVs and audio-visual gear, to office equipment. Need webcams, keyboards, cables, or adaptors? We've got them all! Our goal? Your absolute convenience.



Computing



Apple Products



Communication



Gadgets & Gizmos



Software



Audio Visual



Events



Point of Sale



Appliances



Office & Furniture



PROJECTS:

Big project, but short on tech? No problem! We'll gear you up with the latest technology so you can hit those deadlines without breaking the bank.

EVENTS & EXHIBITIONS:

Power your event with our high-tech rentals, and leave the IT and AV headaches to us. Just focus on your guests and the show!

TRAINING & EXAMS:

Ensure your team has the right tech to upskill, or create a stress-free tech setup for those important exams. With us, learning's a breeze.

PROMOTIONS:

Amp up your promotional events with our short-term tech rentals and make a memorable impact without lasting costs.

STOPGAPS & PROOFS OF CONCEPT:

Why wait for lengthy procurement when you can get started now? Test that new business idea or fill that unexpected tech gap without skipping a beat.

Short Term Rentals

reliable | cost effective | 20 years of experience

**Expert
Advice**

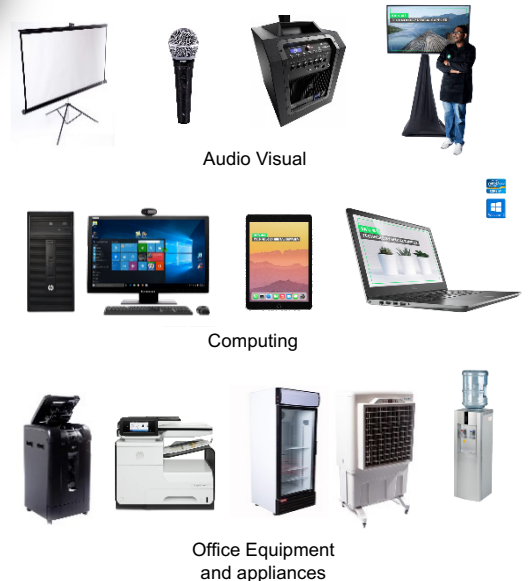


**National
Delivery**



**Setup and
Support**

**Event
Specialists**



Audio Visual

Computing

Office Equipment
and appliances

**Largest range of tech for
hire in South Africa**

www.gorentals.co.za

GoCare[®]



A rental is a rental right? Not quite!

We offer the most comprehensive rental maintenance and support service around - and it's only available at Go Rentals!

We understand the hassles and costs you are used to in managing your IT hardware – procurement, delivery, insurance, theft, and damage worries, asset tagging, support, warranty returns – the list goes on. So when you take a rental that includes GoCare[®], all these headaches are managed from A-Z, and they're all included in the cost, giving you the guarantee of seamless uptime!

Welcome to Go Care: Your Personal 1st Class Concierge for Rentals!

Never-ending Warranty	Worried about faulty equipment? Fear not! While on hire, all our equipment is covered by our warranty, and if it's not working up to par, we'll replace it without a second thought.
Theft and Damage Protection	Your peace of mind is priceless, and that's why we cover theft and accidental damage, so you can focus on what matters most – your business.
Swift Logistics, wherever you are	From bustling cities to remote corners, our logistics experts are on stand-by to deliver and collect your equipment hassle-free. No matter where your adventures take you, we've got your back.
Expert Tech Support	Our 1st Class Concierge tech team is just a call away. If anything goes awry with your equipment, they'll work their wizardry to get you back on track in no time.
Data Security, Our Priority	Your valuable data deserves the highest protection, and our experts ensure it remains safe and secure, no ifs or buts. All data is securely wiped whenever a device is returned.

**included costs are subject to our Go Care Standard Terms and Conditions*

Contact Centre Hardware Solutions

In the ever-evolving landscape of contact centres, staying ahead is not just about manpower but empowering that force with the right technology. Go Rentals has been at the forefront of this evolution, specializing in hardware solutions for contact centres, and functioning as the outsourced IT hardware department for some of South Africa's largest entities for over a decade.

Predictable Costs

Enjoy the certainty of predictable IT hardware billing, facilitating precise budget planning.

On-Demand Technology

Equip your business swiftly with the latest technology, standing you in good stead to clinch and realize new deals quickly.

Flexibility to Scale

Experience the freedom to expand or contract your operations seamlessly, responding efficiently to market dynamics.

Spare Swap-Out Units On-Site

Maintain operational continuity with instant access to swap-out units on-site.

No Hardware Management Fees

By eliminating your hardware management fees, you can concentrate on your core business operations without distractions.

Lower Costs

Discover solutions optimized to substantially lower your operational costs.



Stacking Up Sustainability

Evan Berger, CEO. "We're revolutionizing the way we dispose of tech."



Trade-In / Buy-Back: Don't let your old tech gather dust! We breathe new life into your retired devices through reuse or recycling, while paying you its deserved value.

Secure Data Destruction: Sleep easy knowing your data is completely and securely eradicated, in compliance with internationally recognised standards.

E-Waste Recycling: We ensure the eco-friendly disposal of your electronic waste in line with all local and international regulations, and provide the necessary compliance certificates for your peace of mind.

Logistics: From compact laptops to bulky servers, we take on the logistical challenge of your ITAD process. Our reverse logistics system, built on years of experience, takes the headache out of your hands.

Systems Refresh: Let us breathe new life into your existing tech, its better for you, and better for the environment. We will uplift, wipe data, upgrade, reload and return faster and more affordable than anyone around!



Configuration Centre

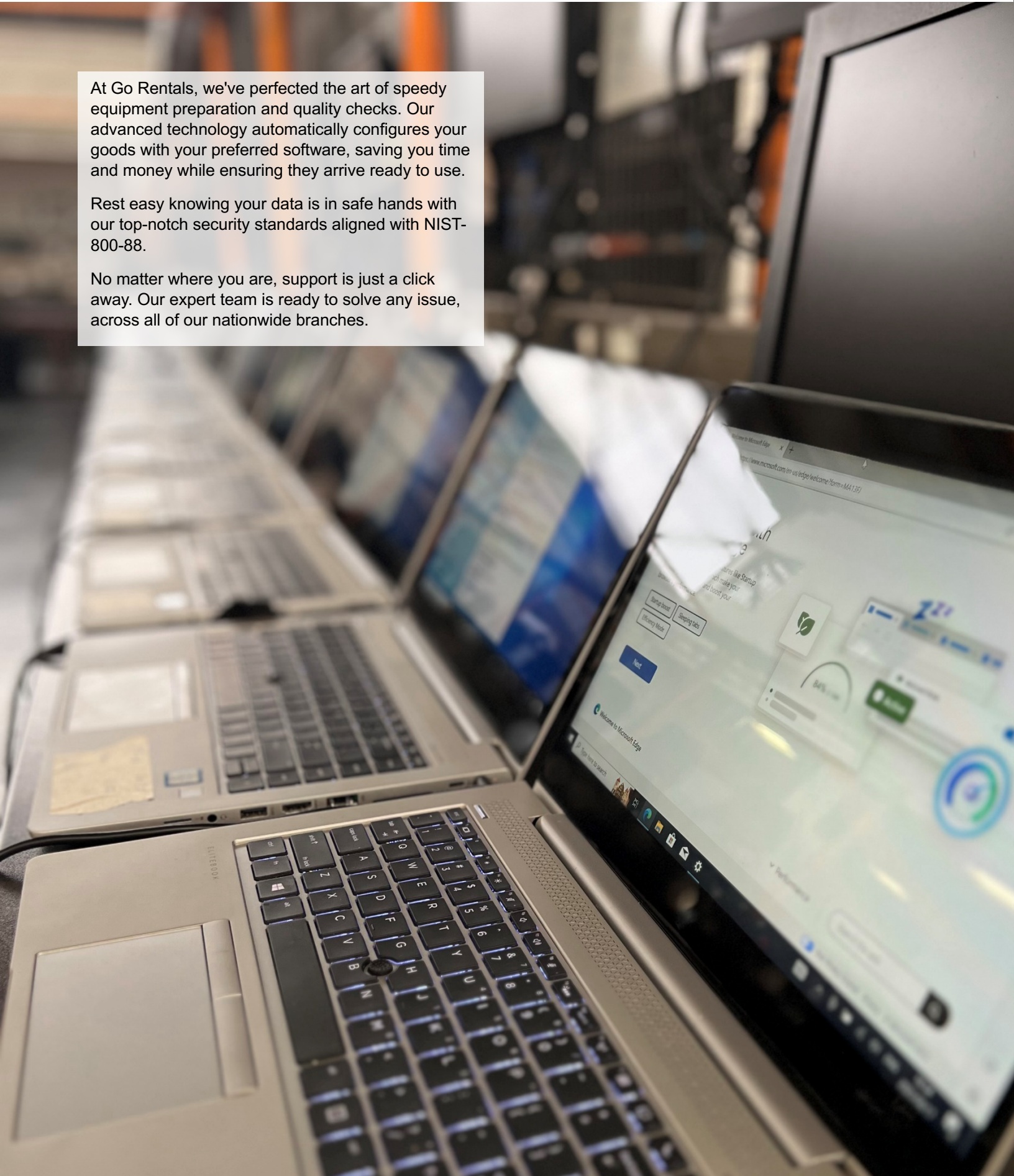


Welcome to our State-of-the-Art Configuration Centre

At Go Rentals, we've perfected the art of speedy equipment preparation and quality checks. Our advanced technology automatically configures your goods with your preferred software, saving you time and money while ensuring they arrive ready to use.

Rest easy knowing your data is in safe hands with our top-notch security standards aligned with NIST-800-88.

No matter where you are, support is just a click away. Our expert team is ready to solve any issue, across all of our nationwide branches.



Quality Control

Welcome to our Quality Control Hub!

While AI brings excitement to our processes, the human touch is irreplaceable. Our dedicated Quality Control team meticulously examines every rental item to meet not only your expectations but also our own high standards of excellence.

We take pride in our processes and are thrilled to share that we have applied for ISO9001 Quality Control Standards. Our upcoming audit signifies our commitment to delivering top-notch service.

Whether it's a Computer, Laptop, TV, projector, iPad, or a Kiosk, each item undergoes a unique and comprehensive quality control checklist. From cosmetic checks to functional assessments, we leave no stone unturned to ensure it surpasses your expectations.

At Go Rentals, quality is our promise, and we're here to exceed your expectations every step of the way.



Logistics

Effortless, efficient, experienced, friendly

At Go Rentals, we take the hassle out of moving your valuable IT assets. Our Logistics team has mastered the art of seamless transportation, whether it's outbound or inbound. No need to DIY – leave it to our experts!

We boast multiple transport modes, ensuring your equipment, whether it's a single laptop or a bulk load, arrives at its destination across South Africa with unrivaled speed and precision. It's more than just using couriers – we prioritize sustainable and protective packaging, ensuring your assets are safe every step of the way.

We understand your project can't happen without the tech, so risk management and communication are our priority. With every move, we handle potential risks with confidence, while providing real-time updates so you can stay in the loop.

Cost is crucial, and we leverage economies of scale to deliver efficient logistics solutions that save you time and money. Our dedicated team guarantees on-time deliveries, backed by cutting-edge tech that allows you to track your shipment from start to finish.

With Go Rentals' Logistics, you can rely on our expertise and dedication to get what you need, when you need it. Trust us to make your logistics journey smooth and worry-free.



Tech Support Helpdesk



Let us worry about your hardware so you can get on with business.

Our skilled and experienced Tech Support Helpdesk is your go-to solution for any technical issue. We provide prompt remote assistance, ensuring quick resolutions so you can stay focused on your work. Need on-site support or a replacement device? Consider it done! Our lightning-fast team is here to help you thrive.

Trust us as your productivity partner, and we'll ensure your technology works seamlessly, so you can achieve your goals hassle-free.



Trade Partner Programme



Amplify your business reach with our Partner Programme. Our rental solutions can bring more value to your clients, and be a strong profit generator for you. Whether you're into IT support, software, consulting, training, or event organization, we're here to boost your capabilities. Leverage our resources, deliver excellence, and watch your business thrive!



Go Rentals Digital Platform

Let's make tech rental a breeze!



Step into a world where managing your IT rental needs is as easy as a click. At Go Rentals, we believe that your time should be devoted to growing your business, not wrestling with IT management. And that's precisely what we deliver with our online platform.

Say hello to your trusty digital aide, working around the clock to transform your IT management into a user-friendly, efficient process. Here's what's in store for you:

Our tech wizards, armed with over 20 years of experience, are continuously refining our platform to provide you a smoother, better, and more efficient experience.

Effortless Equipment Booking: Who said tech rental can't be as easy as renting a car? No lengthy phone calls or tedious paperwork – it's all done electronically.

Transparent Order Tracking: Stay in the know at all times! Track your order's journey, right from dispatch to the doorstep - real-time updates for real peace of mind.

Simplified Asset Management: Ditch the spreadsheets and say hello to our comprehensive system that offers an at-a-glance view of all your rented assets.

Clear-Cut Billing: No more deciphering complex invoices. Whether it's a single item or a fleet, we present you with straightforward, easy-to-understand bills.

Swift Support Services: Ran into a tech glitch? Report issues directly via the platform and we'll swoop in to get you back on track.

Seamless Communication: We respect your time. We get your query directly to the person who can help, in one quick step!

Go Rentals - Your Gateway to Hassle-Free IT Asset Management

Customer Services



Our administration is here to service you. We continually strive to make every aspect of dealing with us as pleasurable as possible – and to use systems to provide you with data and control at your fingertips. And if you find it's not, please tell us, we want to improve it! Our continued investment in systems helps you get what you need sooner. And most importantly – there is always someone to talk to.

e: rentalservices@gorentals.co.za

t: +27 (0) 101 400 888

Rental Services

Whether you have you an invoicing query, and theft and damage claim, or wish to cancel or extend your rental, Rental Services is there to help you with a smile without being pushed from department to department.

Opening an account with our Credit Department

Experience credit with a difference. Who says innovation is only in tech. We make lightning-fast decisions – not like waiting weeks for your bank to approve a loan to buy IT hardware.

We also understand that many businesses have their challenges with credit. Hey, we too started off with a small bank balance and big ideas. Credit is the custodian of our risk – managing decisions that affects tens of thousands of devices – No matter your situation, we provide you with multiple ways to get the rental you need.

Rentals and Sustainability: Embracing the Circular Economy

At Go Rentals, our commitment to environmental stewardship is at the heart of our business strategy. We don't just rent technology; we contribute to a sustainable future.

The Power of Renting

Renting equipment allows businesses of all sizes to access technology precisely when they need it. This not only fosters greater business agility, but it also supports the Circular Economy. Rather than producing more equipment, we maximise the lifespan of each product, reducing environmental waste and promoting a healthier planet.

By rotating equipment among businesses according to their needs, we reduce overall demand for new products. A multinational corporation might require the latest high-tech equipment, while a small enterprise, contact centre or school may simply need functional, cost-effective technology. With our rental solutions, we can meet the diverse needs of all businesses, creating a win-win situation for our customers and the environment.

Our Commitment to Innovation and Sustainability

Our pledge to sustainability extends to our packaging materials, too. We are continuously innovating to improve our packaging, shifting towards more reusable and recyclable materials. Green isn't just a corporate colour at Go Rentals, it symbolises our dedication to the environment and sustainability.





ComputerLab

The Power of giving: The ComputerLab Initiative

At the heart of Go Rentals is a deep commitment to making a meaningful difference. Our ComputerLab initiative reflects our drive to bridge the digital divide in our community.



Why is ComputerLab so important to us?

In today's digital age, the power of connectivity can't be overstated. Unfortunately, many children lack access to this world of infinite possibilities. The harsh reality is that many can't afford a device or even the basic internet data required to stream a YouTube video. This is where ComputerLab comes in.

In the face of strained educational institutions, the digital realm holds limitless potential. Free educational content available online can be a game-changer. However, access is key. The ComputerLab initiative aims to open this digital doorway, equipping kids and teachers with essential tech devices and internet access.

The power of giving through ComputerLab is more than just providing hardware. It's about lighting up dreams, sparking curiosity, and fostering opportunities. By exposing these children to the world beyond their immediate circumstances, we are empowering them to dream big. And where dreams exist, there are possibilities.

So, every device we repurpose, every connection we facilitate, is another step toward unlocking potential, one child at a time. ComputerLab isn't just an initiative for us, it's a commitment, a promise – to invest in our future by empowering our youth today.

Partner with us, or simply donate your old devices.

Pay it forward by giving IT back.



COMPUTERLAB

Pay it forward by giving IT back ©



Our People

Go Rentals: The Power of Passion and Service

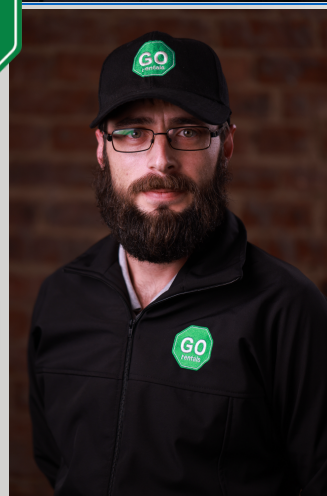
Go Rentals is more than a tech solutions provider - we're a passionate team committed to excellence and unwavering in our pursuit of outstanding service. Rooted in the high-stakes world of event tech rentals, we've mastered the art of showing up, adapting, and overcoming every challenge, always delivering on time, every time.

Our ethos? Forever "Go" - always evolving, constantly innovating. We thrive in diversity, uniting talents from all walks of life in a respectful, open culture that values each voice. Career growth isn't just possible here, it's encouraged, because we believe in unlocking potential.

Working hard is in our DNA, but so is working smart - continually aiming for perfection, guided by a solid ethical compass. At the core, we're about people - supporting our team, thrilling our customers, and doing the right thing.

Welcome to Go Rentals, where service meets innovation, respect fuels growth, and passion drives us forward. Let's Go!





Our Customers

Having powered over 25,000 businesses, chances are that Go Rentals has played a part behind the scenes in the journey of a brand that you know and trust. We're more than just a tech supplier - we're a partner in progress.



From igniting startups and enabling national elections, to expanding established businesses and driving cost reduction in corporates - our role in these accomplishments radiates pride throughout our team. Each achievement marks a shared success story, a testament to the transformative power of technology when harnessed right. Your accomplishment is our ultimate reward. Join the Go Rentals journey, and let us fuel your success with the power of tech.

Get in touch

If you have any questions or wish to discuss our services further, please feel free to reach out.

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Account Applications: myaccount@gorentals.co.za
Technical Support: log support ticket on www.gorentals.co.za

